

## Coronavirus FAQ 18/03/20

1. **I have a child or member of staff who whilst at school presents as symptomatic for Coronavirus. What should I do?**

The government provide advice as 'what to do if someone develops symptoms of coronavirus whilst on site':

<https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19>

<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

<https://www.gov.uk/government/publications/covid-19-stay-at-home-guidance/stay-at-home-guidance-for-households-with-possible-coronavirus-covid-19-infection>

Also consider the guidance inserted below Q3.

2. **I have staff or children with an underlying medical condition as set out in the most recent government guidance. For secondary schools this would include pregnant teenagers. What steps should I take?**

The government has provided guidance on social distancing for vulnerable people. This applies to children and staff who meet the criteria.

<https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people>

**We are awaiting further guidance from PHE as to how that impacts on our special schools with children with underlying medical conditions.**

3. **Due to staffing shortages, we need to consider partial closure of the school. What considerations are needed for vulnerable students and children of families of NHS / front line services?**

Schools should draw upon the following guidance:



Safeguarding  
children and families i



ASCL-Coronavirus-G  
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**Currently, no school should close as a result of a suspected case of coronavirus unless directed to by Public Health England, or following an announcement by the government.**

If, however, as a result of staffing/business continuity issues a school is considering closing, then they should always aim to seek further advice from [steve.reddy@liverpool.gov.uk](mailto:steve.reddy@liverpool.gov.uk) and [jonathan.jones@si.liverpool.gov.uk](mailto:jonathan.jones@si.liverpool.gov.uk)

If a school is needing to close due to any reason then they should email:

[newscentre@liverpool.gov.uk](mailto:newscentre@liverpool.gov.uk)  
[ednet@si.liverpool.gov.uk](mailto:ednet@si.liverpool.gov.uk)  
[steve.reddy@liverpool.gov.uk](mailto:steve.reddy@liverpool.gov.uk)  
[jonathan.jones@si.liverpool.gov.uk](mailto:jonathan.jones@si.liverpool.gov.uk)

**4. In respect of visitors to the school, planned activities including parents evening and school trips, what do I need to consider?**

Schools should only allow essential visitors on to their site.

Headteachers should undertake a risk assessment regarding any other additional activities. This will most likely conclude that only essential activities are being undertaken in order to maintain safe staffing levels and reduce the opportunities for the transition of coronavirus.

For guidance about school trips inside the UK please read:



Trips briefing.docx

[www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19](https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19)

**5. I have read in detail all of the following guidance but I'm still unsure about a matter. Where can I seek further guidance?**

**DFE Helpline:**

The DfE operate a helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Phone: 0800 046 8687

Email: [DfE.coronavirushelpline@education.gov.uk](mailto:DfE.coronavirushelpline@education.gov.uk)

Opening hours: 8am to 6pm (Monday to Friday)

**NHS helplines:**

Everyone is encouraged to use NHS online services before ringing NHS 111.

<https://www.nhs.uk/conditions/coronavirus-covid-19/>  
<https://111.nhs.uk/covid-19>

**Key government Coronavirus information page:**

<https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

**If schools need further advice about coronavirus or their business continuity planning then in the first instance:**

- primary schools should contact their School Improvement Partner (If an external SIP then their Link SIP Officer)
- secondary schools should contact:  
[jane.holmes@si.liverpool.gov.uk](mailto:jane.holmes@si.liverpool.gov.uk) or [jonathan.jones@si.liverpool.gov.uk](mailto:jonathan.jones@si.liverpool.gov.uk)
- special schools should contact their School Improvement Partner (If an external SIP then the [phil.cooper@si.liverpool.gov.uk](mailto:phil.cooper@si.liverpool.gov.uk))

**If your SIP is unable to support your query then they will signpost you on to:**  
[safeguarding@si.liverpool.gov.uk](mailto:safeguarding@si.liverpool.gov.uk)